AT – Transcript Hold

Restricts: viewing of grades, requesting a transcript, receiving a diploma

This hold is typically added because of a small past due balance on the student account.

AR – Accounts Receivable Hold

Restricts: enrollment in future terms, viewing of grades, requesting a transcript, receiving a diploma

This hold is added when a student has a past due balance on their student account.

TC – Terms and Conditions Hold

Restricts: enrollment in future terms, viewing of grades, requesting a transcript

This hold is added to a student's account prior to the start of each semester. Once a student reads and agrees to OCU's financial terms and conditions in BlueLink (this presents in the form of a pop up when they log in for the first time in a term), the hold is instantly removed.

IR – Immunization Hold

Restricts: enrollment in future terms, viewing of grades, requesting a transcript

This hold is added by the campus clinic for incomplete or missing immunization records. For more details about what is needed to resolve the hold, students should reach out to the campus clinic at <u>fhcmec@okcu.edu</u> for assistance. The Campus Clinic is the only entity that can remove this hold.

US – Missing US Mailing Address

Restricts: enrollment in future terms, viewing of grades, requesting a transcript

This hold is added when a student does not have a current US mailing address on file with the university. To have this hold removed, students can update their address on the student tab in BlueLink, or update their address in person at the Registrar's office.

DB – Dulaney Browne Library

Restricts: enrollment in future terms, viewing of grades, requesting a transcript, receiving a diploma

This hold is placed on a student's account when they have overdue or missing materials with the University library. For more information about missing or overdue materials, students should reach out to the library directly.

RC – Returned Check

Restricts: enrollment in future terms, viewing of grades, requesting a transcript, receiving a diploma

This hold is placed on any student account that has a check payment (web check or physical check) that was returned by the bank. To have this hold removed, the returned payment amount (plus the \$30 returned check fee) would need to be repaid. Once repaid, there is a 10-business day wait period before the hold is removed. This allows the funds to flow through the banking processes. Students who have three (3) returned checks are no longer permitted to make check payments to the University.

MU – Music Hold

Restricts: enrollment in future terms, viewing of grades, requesting a transcript, receiving a diploma

This hold is placed on the student account by the music school if a student has missing or outstanding items or equipment. For more information about the hold, the student would reach out to the music school directly.

FA – Financial Aid Hold

Restricts: enrollment in future terms, viewing of grades, requesting a transcript, receiving a diploma

Typically, this hold is placed on the student account for federal loan exit counseling. The hold is added when a student who has used federal financial aid drops below half time hours, transfers to another university, or graduates. The hold will be removed by the financial aid office once they receive the completed exit counseling from the Department of Education. If there are questions about this hold, the student can reach out to financial aid directly by phone at (405) 208-5211 or by email at <u>finaid@okcu.edu</u>.